Quick guide to the
Beltone SmartRemote™ app

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ANDROID APP ON Google play

Made for iPhone

Works with Android™

≋Beltone™

Which Beltone hearing aids work with the Beltone SmartRemote™ app?

The short answer is all Beltone wireless hearing aids, including:

Beltone Made for iPhone® hearing aids

| Beltone Legend™ | Beltone First™ | Beltone Boost™ |

Beltone wireless hearing aids

| Beltone Promise™ | Beltone True™ |

* Note to hearing care professional: to use the Beltone SmartRemote app with Beltone True hearing aids, first pair the hearing aids with the Beltone Direct Remote Control 2. This will enable the remote control function on the Phone Link 2. Make sure the Beltone True hearing aids have been updated with the firmware available from the fitting software Solus Pro 1.2 or later.

Beltone Direct Phone Link 2

All Beltone wireless hearing aids need to use the Beltone Direct Phone Link 2 to connect to the Beltone SmartRemote app.

Which mobile devices work with the Beltone SmartRemote™ app?

The Beltone SmartRemote app is compatible with the following mobile devices:

iPhone, iPad® and iPod touch® running iOS 7 or later.

Smartphone running Android™ version 2.3.5 or later.

Where can I find the Beltone SmartRemote app?

The Beltone SmartRemote app is free to download. On your mobile device, go to the App Store℠ or Google Play™ and search for **Beltone SmartRemote.** Tap **Get** and then **Install** on the App Store and **Install** on Google Play to download the app to your mobile device.

Updated compatibility information is available on the App Store and Google Play.

Pair your hearing aids to your Beltone Direct Phone Link 2 and your mobile device

Before you can use the Beltone SmartRemote™ app, you have to pair both your mobile device and your hearing aids with your Beltone Direct Phone Link 2.

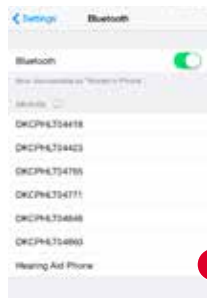## How to pair your mobile device with the Beltone Direct Phone Link 2

Remove the silver cap of your Phone Link 2 and turn it and your mobile device on.

Find the Bluetooth settings in the main menu on your mobile device and turn it on. If you are unsure how to do this, you can check your device's user manual.

Use the tip of a pen to press the blue button on the back of your Phone Link 2 once to put it into pairing mode for 120 seconds.

On your mobile device, choose to search for Bluetooth devices. It might do this automatically.

Your Phone Link 2 will show up on your mobile device's Bluetooth list as **Hearing Aid Phone.**

If your mobile device asks you for a passcode, enter **0000** (four zeros) and your Phone Link 2 will pair to your mobile device.

If your mobile device asks which Bluetooth service you wish to enable, select **Headset.**

How to connect your mobile device to the Beltone Direct Phone Link 2

Once paired, your mobile device may prompt you to confirm that you want to connect with the Phone Link 2.

However, if you have to manually connect, find the list of **Paired Devices** on your mobile device's Bluetooth menu.

First tap **Hearing Aid Phone** and then **Connect.**

How to pair the Beltone Direct Phone Link 2 with Beltone wireless hearing aids

You also need to pair your Beltone hearing aids with your Beltone Direct Phone Link 2.

Press the white button beneath the silver cap on the Phone Link 2.

Open the battery door on each hearing aid and then close it within 20 seconds of pushing the white button.

Complete control over your Beltone hearing aids

Get off to a great start with your Beltone SmartRemote™ app

Now that your hearing aids and Beltone Direct Phone Link 2 are paired with your mobile device, it is time to explore your Beltone SmartRemote app. You are about to find out how to turn your mobile device into a remote control for your Beltone wireless hearing aids.

Tap the launch icon on your home screen to activate the app

Choose connect now when the dialogue box asks if you want to connect now or run in demo mode.

Tap agree to accept the terms of use.

We inform you that it is a good idea to turn off your mobile device's touch sounds/keyboard clicks in the Settings menu of your mobile device so they won't interfere with your Phone Link 2 or SmartRemote app's operation.

Finally, you will see a message telling you that you can find tutorials under Settings which show you how to get the most out of your Beltone SmartRemote app.

Beltone SmartRemote app overview

The app has two main screens: volume control and program selection. You can move from one screen to the other by tapping the navigation buttons. There is also a link status button so you can check your devices are still connected.

The Volume Control is the app's start screen.

Swiping your finger up or down will adjust the volume of both hearing aids together.

The button beneath the volume bars will mute or unmute your hearing aids with a single tap*.

If you swipe your finger to the right you can see only the volume control for your left hearing aid, and swiping your finger to the left will show you the same for your right hearing aid.

This makes it easy to control the volume or mute the sound of your hearing aids individually**.

When you are streaming sound from a Beltone Direct TV Link 2 or a Beltone Direct myPAL, or your phone, the volume screen will display blue bars between the two white bars.

The blue bars adjust the volume of the sound you are streaming***.

* The mute function is not available for Beltone True™ hearing aids. **If you have hearing instruments with volume synchronization activated, both instruments will respond to individual volume adjustments on the left or right side. Speak to your hearing care professional if you would like this deactivated. ***Beltone Direct TV Link 2 and Beltone Direct myPAL are the two available streaming devices.

Beltone SmartRemote™ app overview

☰ Program select

Tap the menu icon button at the top of the Volume Control screen to select a hearing aid program optimized for a particular hearing situation.

Tap a Hearing instrument program or a Streaming program button to activate a regular program or streaming from one of your Beltone Direct™ wireless accessories.

🔗 Link status

Tap the link icon button in the bottom right-hand corner of the Volume Control screen to go to the Link Status screen.

Link Status shows you the status of the connections between your mobile device, Beltone Direct Phone Link 2, hearing aids and your Beltone Direct streaming accessory if you are using one.

If a connection is missing, the green connection line will turn red and an exclamation mark will appear.

Tap the exclamation mark to bring up the troubleshooting guide to help you fix your connection.

Tap **Close** in the top left-hand corner to return to the Volume Control screen.

⚙ Settings

Edit program labels lets you change the names of your programs and Beltone Direct streaming accessories. Tap Reset to return to the default program and streaming names.

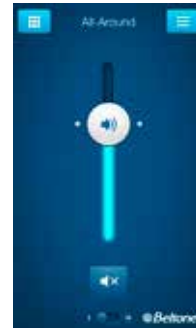**Demo mode** runs Beltone SmartRemote without a connection to the Phone Link 2 as a demonstration.

Tutorial gives you a tutorial of Beltone SmartRemote.

Pairing shows you how to pair your mobile device with Beltone Direct Phone Link 2.

About Beltone SmartRemote provides you with additional information about Beltone SmartRemote along with where you can find support.

Try more apps from Beltone

Beltone HearPlus™

If you are using Beltone Made for iPhone hearing aids don't forget.

to download the Beltone HearPlus app* to directly control and personalize your hearing experience.

beltone-hearing.com/hearplus

* Dependent on local availability

Beltone Tinnitus Calmer™

If you suffer from tinnitus you should try the Beltone Tinnitus Calmer app*.

It combines relaxing sounds and exercises that aim to help you find relief from tinnitus.

beltone-hearing.com/ tinnituscalmer

* Dependent on local availability

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Beltone. Helping the world hear better

Beltone was founded on the act of helping a friend to enjoy life more. Since 1940, we have provided knowledge, tools, service and training to the professionals servicing the hearing impaired. Beltone makes quality hearing care available to more people. To do so, we develop technically optimal hearing solutions without ever losing focus on the individual's needs. It is our belief that no individual should be denied the possibility of an improved life with better hearing.

Please also refer to **beltone-hearing.com/smartremoteapp** for more information and a user guide for the Beltone SmartRemote app.

Beltone™
Helping the world hear better